

WELCOME PACKET



At Back To Wellness Clinic

113 Fairplay Street
Rutledge, GA 30663

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Dr. Kriscinda Morgan, RNHP, ND

Jennifer Buettner, RN, BSN, HHP

Dr. Aubrey Mast, MPH, PhD

Dr. Christopher E. Greene, DC

Dr. Jestacia L Jones, MHD

Jamie Bolongaro, NAET, NTP, CNHP

Tracie Elwer, Cavitation Technician

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Office Hours

Monday 9:30-5:00

Tuesday 9:30-5:00

Wednesday 9:30-5:00

Thursday 9:30-5:00

Friday CLOSED

Helpful Info: mayberry30663.com is full of information that points you to the methods we use, such as muscle reflex testing, iridology, etc. including testing types we may use as well as great info on all our practitioners here at the *Mayberry* side of *Back To Wellness* clinic. Please see a full list of our Office Policies. Some are listed here as well. You can visit our website online at mayberry30663.com or use the QR code on our business card to quickly access it with your smartphone device. If you encounter a serious health care situation, please know that we are not an urgent care medical facility and do not operate “on call” schedules as we are not emergency medical practitioners. To ensure the best help in emergency care, please seek immediate care from an urgent care facility or by calling 911.

Things to Know

First Visit Assessment: -We determine what needs to be addressed first for your ultimate success. Though you may list several health concerns, our ability to triage and assess allows us to get to most vital, underlying issues.

-We do our best to stay on time, while not sacrificing the utmost professionalism and thorough care. Patients who need more time or go over their regular appointment time could incur additional office fee charges.

-We will not reserve the time to go over every natural medicine, herbal, or vitamin you bring from home. We will cover advising on those should they be needed. Otherwise, we will use nutraceuticals, functional medicines, whole food plant medicines, herbals, etc. that we carry in our office as we have extensive education in the use of these.

-Please understand that we cannot answer health related questions about other friends or family that we haven't seen before in our office. Your appointment time is only for you. We are happy to get them scheduled for their own time with us.

Protocol Refills: -At the end of your visit, our staff will provide you a copy of the exact ascribed list of recommendations for your case. This will list the name of each item, what it's for and how to take it. Please do not use the dosage on the back of the bottles as they do not usually match what your practitioner suggests. Your practitioner will order labs, if needed, and our staff will assist you on those directions.

-It is understood that patients will continue their protocol as suggested and refill until they see their practitioner again. In between visits, you can pick up refills here in our office or you can have us mail them to you. Be sure to let us know a few days ahead of time. You can call or email to the contact numbers in this packet. If your practitioner wants you to use something only for a short time or until the bottle is empty, they will notate that on your protocol sheet. Otherwise, refill it.

-Non-compliance with following the protocol best fit for your improvement will also involve discharging you from care.

-Our staff will reschedule your next appointment per the practitioner's recommendation. Missed appointments will incur a charge if without 24 hour notice. This is typically 50% of an appointment fee. Patients more than 5 minutes late for their regular 15 minute follow up appointment will be rescheduled. Patients who miss 3 appointments in a row without rescheduling will be discharged from care.

Between Visits: Should questions arise between visits, you can call and leave a message for your practitioner with our front desk. You can also email nutrition@btwclinic.org and we will route it to your practitioner. After business hours, you will need to leave a message on our voice mail. Should an issue pop up that requires a sooner appointment, our staff will attempt to get you in to see the first available practitioner. Email communications with your practitioner, though convenient, does not constitute or take the place of an in-person office visit.